



PREPARE FOR THE UNEXPECTED



SEPTEMBER IS NATIONAL PREPAREDNESS MONTH

We're seeing more extreme weather events across the nation than we have in years—from wildfires and scorching temps, to devastating flooding. The Ready Campaign ([READY.GOV](https://www.ready.gov)) is a national public service initiative designed to promote preparedness in the face of natural and man-made disasters. Ready.gov will help you stay informed and learn how to:

STAY CONNECTED

Learn ways to get crucial information in an emergency. From opting into local and municipal email or text alerts to downloading apps sponsored by [FEMA.GOV](https://www.fema.gov) and the [RED CROSS.ORG](https://www.redcross.org), staying informed can make all the difference in knowing when to take action.

PLAN AHEAD

Get tips on establishing ground rules for your family in case you aren't able to communicate during an emergency event.

STOCK UP

Find out how to prepare an emergency kit and which essentials are critical to have on hand.

ENERGY EFFICIENCY PRODUCTS FOR RENTERS AND LANDLORDS

Energy efficiency improvements to rental properties needn't break the bank—for the tenant, or the owner!

RENTERS: Investing in large-scale energy efficiency improvements isn't exactly feasible for renters, but that doesn't mean you can't take steps to decrease your energy consumption and save money.

- ✔ Limit standby electric consumption by using an advanced power strip to turn off computers, tablets, and TVs and minimize energy consumption when devices are in standby mode. Rebates on power strips are available through Mass Save for Massachusetts customers at [MASSSAVE.COM/EN/RESIDENTIAL/SHOP-PRODUCTS](https://masssave.com/en/residential/shop-products) and NH Saves for New Hampshire customers at [NHSAVES.COM/SHOP-NHSAVES/](https://nhsaves.com/shop-nhsaves/).
- ✔ Keep baseboard heaters, warm-air registers, radiators, and refrigerator coils clean! Dust, pet hair, and other debris can block heat distribution and/or make appliances less efficient.
- ✔ Switch to Energy Efficient LED Light Bulbs.

You can find more detail at Mass Save [MASSSAVE.COM/EN/RESIDENTIAL/FOR-RENTERS](https://masssave.com/en/residential/for-renters), and NH Saves at [NHSAVES.COM/RESIDENTIAL/WEATHERIZATION/](https://nhsaves.com/residential/weatherization/).

LANDLORDS: Here are a few very inexpensive steps you can take to see big savings in your energy costs!

- ✔ Programmable thermostats can help your tenants take control of their energy use.
- ✔ Caulking and sealing windows and doors is an inexpensive way to manage much of the energy loss in homes—especially older buildings—saving 10-20 percent on heating and cooling cost.
- ✔ Some domestic water heater systems heat up to 140 degrees! By keeping it around 120 degrees, you can see a savings of 7-10% on water heating costs.

You can find more detailed information on weatherization at Mass Save [MASSSAVE.COM/EN/RESIDENTIAL/FOR-RENTERS](https://masssave.com/en/residential/for-renters), and NH Saves at [NHSAVES.COM/RESIDENTIAL/WEATHERIZATION/](https://nhsaves.com/residential/weatherization/).

Safety First

NATURAL GAS SAFETY AROUND THE HOME

Practicing gas safety is important for you and your family. Here are a few reminders:

- Keep your hot water tank around 120 degrees Fahrenheit. Some baths and showers can be way too hot, especially for the little ones!
- Never store flammable liquids near a stove or furnace and never clean your natural gas appliances with gasoline.
- Never hang or lean items on gas pipes. Get regular inspections of your gas equipment and appliances to keep them safe and reliable.

 VISIT UNITIL.COM/SAFETY FOR MORE.



DO YOU QUALIFY FOR A DISCOUNT RATE?

Now is a great time to visit our site to see what resources may be available to help you through the winter season. Depending on your income, you may qualify for assistance!


Learn more about our assistance programs: UNITIL.COM/ASSISTANCE




VISIT THE OUTAGE CENTER!

Prepare for the unexpected, get outage and restoration updates in your area, or find out more about how we restore power.

UNITIL.COM/OUTAGE-CENTER

 **GAS EMERGENCIES ARE SERIOUS.** If you suspect a leak or have a Gas Emergency, leave immediately and from a safe place, call 911 or one of our toll-free hotlines below.

MASSACHUSETTS: 1-866-542-3547 **MAINE:** 1-866-900-4460 **NEW HAMPSHIRE:** 1-866-900-4115

 Report an Electric Outage Online or call us toll-free at **1-888-301-7700**.

Visit the Outage Map online at:

UNITIL.COM/MAP

View real-time updates as to current electric outages, customers impacted and percentage of customers affected in a given community.

 Follow us on Twitter for real-time outage updates. TWITTER.COM/UNITIL

 Like us on Facebook to get useful tips and information. FACEBOOK.COM/UNITIL

 **General Customer Service Inquiries**
CALL US: 1-888-301-7700 (SCAN CODE TO CALL NOW)

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: UNITIL.COM/CONTACT

