



# ENERGY EFFICIENCY FOR EVERY SEASON

The seasons in New England bring exceptional beauty, but they also present distinct challenges when it comes to maintaining comfort and efficient energy usage in our homes/businesses. Adapting to the ever-changing weather conditions can be a struggle. Finding effective ways to keep ourselves comfortable at home and work—without breaking the bank—can feel like an endless scramble to stay ahead of these weather fluctuations.

There is good news! While it's important to stay on top of seasonal changes, there are ways to save energy and money year-round by managing the way we use energy through energy efficiency and conservation. Unitil offers energy saving programs and incentives with many ways to save. Start exploring the options below today and visit our energy efficiency websites.

- ✓ **Improve the energy performance of your home/business to prevent energy loss.**
- ✓ **Purchase ENERGY STAR® certified appliances, electronics, lighting, power strips, etc.**
- ✓ **Maintain & service mechanical systems annually (cooling, heating & water heating).**
- ✓ **Replace AC & furnace filters regularly.**
- ✓ **Install a wifi/programmable thermostat(s) to control temperature settings.**
- ✓ **Remove window AC units at the end of the summer.**
- ✓ **Turn lights off when leaving a room.**

Visit: [MASSSAVE.COM](https://www.masssave.com)®, [NHSAVES.COM](https://www.nhsaves.com)® and [EFFICIENCYMAINE.COM](https://www.energymaine.com) to explore all of the energy efficiency programs and offers that will help you save at home, at work, and in your community.

Visit [UNITIL.COM/BLOG/WEATHERPROOFING-ANY-SEASON](https://www.unitil.com/blog/weatherproofing-any-season) for more quick and efficient steps that can have a significant and positive impact on your energy bills and comfort—in any season, all the time.



## Help Your Kids Get e-Smart!

Here's a fun way to ease your kids back to school and re-engage their learning muscles! Our eSmart site offers a wealth of resources for kids and families interested in energy conservation and the science of energy. With interactive games, quizzes, animated videos, and activities, it provides an engaging platform to learn about safe and responsible energy usage while sparking curiosity about the world around us.

[UNITIL.E-SMARTKIDS.COM/](https://www.unitil.com/e-smartkids)

## Safety First



## STAYING SAFE AROUND DOWNED WIRES

In New England, powerful storms often bring strong gusts of wind that can cause tree branches to crack, potentially leading to collisions with electrical lines, causing power outages—and sometimes, bringing down a power line.

If you come across a fallen power line, it is crucial to prioritize your safety. Immediately call 9-1-1 and ensure you maintain a distance of at least thirty feet from the line. Remember that a live power line can transmit electricity through rainwater, metal objects like guardrails, and even the pavement.

Whether you are on foot, riding a bike, or inside a car, it is important to stay far away from the fallen line and always assume it is energized. Never attempt to drive over a fallen line. Instead, remain in your vehicle until utility workers arrive to secure the area and ensure your safety.

If you encounter a fallen power line, please keep your distance, call 9-1-1, and help ensure the safety of yourself and others. For more information, we encourage you to visit [UNITIL.COM/REPORT-DOWNED-POWER-LINE](https://www.unitil.com/report-downed-power-line)

*Safety First*

## AUGUST 11 IS NATIONAL 811 DAY!

Whether you are planting fall bulbs in your own backyard, or preparing for a whole new construction project, ANYONE planning to do ANY digging is required, by law, to call **Dig Safe®** at **811** at least **three working days** before any digging begins. The approximate location of buried utilities can then be marked with paint or flags so that you don't unintentionally dig into an underground utility line.

Remember, utilities can be buried just a few inches below the ground, so even tiny gardens can do big damage to your community! Hitting a buried line while digging can disrupt utility service, cost money to repair, or cause serious injury or death.



FOR MORE INFORMATION ON DIG SAFE®, VISIT [DIGSAFE.COM](http://DIGSAFE.COM).



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## CALL EARLY TO TURN ON GAS FOR THE FALL

If you are a seasonal customer who has had their gas turned off for the spring and summer, we encourage you to schedule your fall gas turn on now. You'll avoid the last -minute rush and make sure you'll have a warm and cozy homecoming!

To schedule your gas turn on, please call our customer service number:  
**1-888-301-7700.**

## ELIMINATE SURPRISES WITH BUDGET BILLING

Eliminate spikes and fluctuations on your bill by enrolling in our residential budget billing program. Just login to your MyUnitil account and use our Questions and Comments form, then select "Budget Requests" from the dropdown menu.



**General Customer Service Inquiries**

**CALL US: 1-888-301-7700 (SCAN CODE TO CALL NOW)**

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: [UNITIL.COM/CONTACT](http://UNITIL.COM/CONTACT)



Know what's below.  
Call 811 before you dig.

