

SAVE YOUR ENERGY THIS HOLIDAY



The holidays often bring more joy—but also more cooking, more entertaining, more heating, more lighting, more washing—and generally, more energy consumption! Here are some tips this season:

CONSERVE ENERGY

Small things you can do to at home and work to save energy everyday:

- Turn off lights when leaving a room
- Turn off computers, monitors, electronics, and big conference room screens
- Unplug cell phone chargers when charge is complete (never leave the plug in the outlet)
- Remove all window air conditioners and store for the season
- Close and lock your windows (open locks create room for air movement)
- Take advantage of natural light and the heat it generates through windows
- Keep heating vents clear
- Wash clothes in cold water
- Run dishwasher when full
- Take shorter showers
- Cook with the right sized pots on burners

IMPROVE EFFICIENCY

Upgrades you can make for better energy efficiency all year 'round:

- When in the market for appliances and electronics, buy ENERGY STAR® certified models
- Use Efficient Energy Star certified LED holiday lights
- Install High efficiency heating and water heating equipment
- Plug into Advanced power strips
- Air seal and insulate
- Change furnace filters monthly during the heating season
- Maintain heating systems with annual cleanings and checks/inspections

Start saving energy now with energy efficiency incentive programs, online marketplaces and overall energy saving bits, tips and tools by visiting our sites:



[MASSSAVE.COM](https://www.masssave.com)

[NHSAVES.COM](https://www.nhsaves.com)

[EFFICIENCYMAINE.COM](https://www.efficiencymaine.com)

Safety first

CLEAR ICE AND SNOW FROM VENTS

This winter, remember to gently clear snowfall from your gas meters and your vents after a snowfall or ice storm! When ice or snow covers your meters and vents, you run several risks. On gas meters, snow and ice can damage the equipment and cause a gas leak. And a clogged vent can trap dangerous levels of carbon monoxide inside your home or business.

GENERATOR SAFETY REMINDERS

If you plan to use an emergency generator, call our Customer Service Center to let us know. A double-throw transfer switch is required when connecting a generator to your permanent wiring system to protect your equipment and prevent feedback on our lines, which could cause serious injury to our workers. Generators can be helpful during a power outage, but need to be used safely. Here are some tips to use responsibly!

Carbon Monoxide

Never use a generator indoors or in partially enclosed spaces—including homes, garages, and crawl spaces - even those areas with partial ventilation. It can generate carbon monoxide, which is colorless and odorless, so you won't know if it's there, and can seriously harm your family and your pets.

For installation, use, maintenance, and safety tips, visit:



[UNITIL.COM/
GENERATOR-SAFETY](http://UNITIL.COM/GENERATOR-SAFETY)



MY  Unitil

IMPORTANT INFORMATION FOR OUR LIFE SUPPORT CUSTOMERS

If you or a family member uses electrically operated life support systems, we encourage you to notify Unitil by submitting a completed Physician's Certification Form, which you can find at UNITIL.COM/LIFE-SUPPORT.

As part of our storm or scheduled outage planning, Unitil makes special efforts to communicate with customers using life-support equipment. This will include a notification to you that we anticipate adverse weather or a scheduled outage which may result in a power outage.

VISIT THE OUTAGE CENTER!

Prepare for the unexpected, get outage and restoration updates in your area, or find out more about how we restore power.

UNITIL.COM/OUTAGE-CENTER



GAS EMERGENCIES ARE SERIOUS. If you suspect a leak or have a Gas Emergency, leave immediately and from a safe place, call 911 or one of our toll-free hotlines below.

MASSACHUSETTS:
1-866-542-3547

MAINE:
1-866-900-4460

NEW HAMPSHIRE:
1-866-900-4115



Report an Electric Outage Online or call us toll-free at **1-888-301-7700**.

Visit the Outage Map online at:

UNITIL.COM/MAP

View real-time updates as to current electric outages, customers impacted and percentage of customers affected in a given community.



Follow us on Twitter for real-time outage updates.
[TWITTER.COM/UNITIL](https://twitter.com/unitil)



Like us on Facebook to get useful tips and information.
[FACEBOOK.COM/UNITIL](https://facebook.com/unitil)



General Customer Service Inquiries

CALL US: 1-888-301-7700 (SCAN CODE TO CALL NOW)

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: UNITIL.COM/CONTACT



Know what's Below.
Call 811 before you dig.

