



LOWERING COSTS & STAYING SAFE

Three DIY Home Improvements to Lower Winter Costs

The average American family spends nearly \$2,000 a year on energy costs – and it's climbing – but much of that money is swooped away through leaky windows, old appliances, and inefficient heating systems. Here are 3 areas for home improvements that can have a significant and positive impact on your energy bills and comfort this winter. A little planning now, will make a big difference later!

- ✔ **STORM WINDOWS:** If there's one window tip that can save you big money, it's installing storm windows. You can save from 12- 33% on annual energy costs! In fact, it's one of the most cost-effective solutions for upgrading window efficiency – at just a fraction of the cost of replacement windows.
- ✔ **WEATHERIZATION:** Woosh! Money flies out when cold air gets in, and there are several DIY projects to check out to make sure you are all cozy this winter: Caulking air ducts, weatherstripping double-hung or sash windows, insulating unconditioned garages, and shoring up those attic stairs. All the projects are inexpensive and not too time consuming or complicated, so visit the site below for step-by-step instructions.
- ✔ **WATER HEATING:** There are three quick things you can do to save money on water heating: you can insulate your water tank, insulate your hot water pipes, and be sure your water heater is set at 120 degrees for health & safety and energy savings. These are easy, inexpensive solutions for significant savings. Visit the [ENERGY.GOV/ENERGYSAVER/DO-IT-YOURSELF-ENERGY-SAVINGS-PROJECTS](https://www.energy.gov/energysaver/do-it-yourself-energy-savings-projects) site for more.



For easy to follow, step-by-step DIY guides on all of these projects, visit [ENERGY.GOV/ENERGYSAVER/DO-IT-YOURSELF-ENERGY-SAVINGS-PROJECTS](https://www.energy.gov/energysaver/do-it-yourself-energy-savings-projects) today!

Visit [MASSSAVE.COM](https://www.mass.gov/masssave) and [NHSAVES.COM](https://www.nhsaves.com) for info on and participation in 2022 programs and offers.

Safety First



STAYING SAFE AROUND DOWNED WIRES

If you are a New Englander, you know all about storms – how quickly they can arrive, and what damage they can leave behind! Strong gusts of wind are particularly worrisome, as they have a way of cracking tree branches and tree trunks that can hit electrical lines and knock out power. In some cases, a power line may even fall across an area where people travel – on roadways, sidewalks, or even in our own front yard! Teaching your family how to stay safe is vitally important – especially if you have any new drivers in the house!

A live power line can send electricity through rainwater, metal objects like guardrails, and even through the pavement. If you see a wire down, even if you aren't sure if it's live, stand at least 30 feet away and call 9-1-1 immediately. Whether you are on foot, on a bike, or in a car, stay far from the line and assume it is live. And NEVER drive over a fallen line – remain in your car until utility workers arrive and secure your safety! For more safety tips, visit [UNITIL.COM/SAFETY](https://www.unitil.com/safety) today.

Safety First

AUGUST 11 IS NATIONAL 811 DAY!

Whether it's a small veggie garden in your own backyard, or a whole new construction project, ANYONE planning to do ANY digging is required, by law, to call Dig Safe® at **811** at least **three working days** before any digging begins. The approximate location of buried utilities can then be marked with paint or flags so that you don't unintentionally dig into an underground utility line.

Remember, utilities can be buried just a few inches below the ground, so even tiny gardens can do big damage to your community! Hitting a buried line while digging can disrupt utility service, cost money to repair, or cause serious injury or death.



FOR MORE INFORMATION ON DIG SAFE®, VISIT DIGSAFE.COM.



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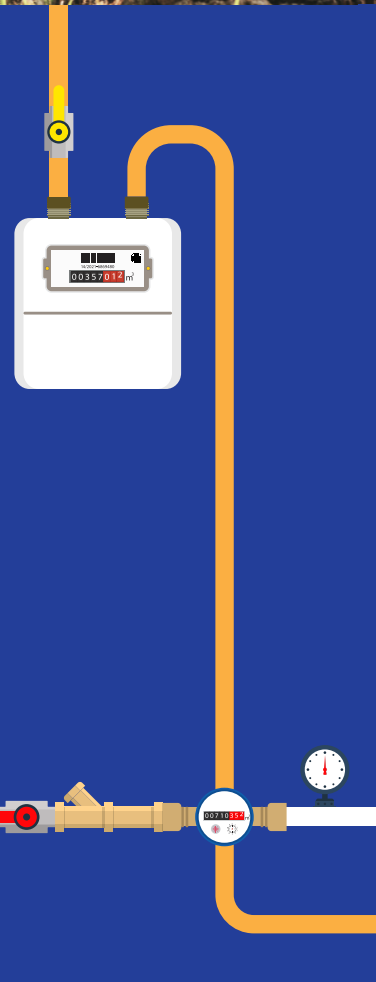
CALL EARLY TO TURN ON GAS FOR THE FALL

It's hard to imagine fall right around the corner, ushering in all that brisk autumn air and all those chilly nights! But fall will be in full swing before you know it so if you are a seasonal customer who have had their gas turned off for the spring and summer, we encourage you to schedule your fall gas turn on now. You'll avoid the last -minute rush and make sure your home will be warm and cozy in plenty of time for leaf peeping!

To schedule your gas turn on, please call our customer service number: **1-888-301-7700**.

ELIMINATE SURPRISES WITH BUDGET BILLING

Did you know that by enrolling in our residential budget billing program you can spread out your energy costs into a consistent, flat rate to pay each month? This eliminates seasonal fluctuations because you'll always know what your bill will be — month after month! To enroll, login to your MyUnitil account and use our Questions and Comments form, then select "Budget Requests" from the dropdown menu.



General Customer Service Inquiries

CALL US: 1-888-301-7700

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: UNITIL.COM/CONTACT

