

TOP 5 ENERGY SAVERS & COZY KEEPERS



Fall is a great time to focus on wallet-friendly energy improvements that pack a big, cozy punch:

1. DETER THE DRAFT

Windows can be a big source of heat loss and drafts, especially in older homes. Installing storm windows can make a huge difference—saving between 12-33% on annual energy costs! If you can't do that, try sealing your windows with heat-shrink plastic sheets—and pair with insulated drapes for added savings and comfort.

Don't forget to mind the gaps, too! Use weather stripping around anything that moves (such as doors and windows), acrylic latex caulk on stationary objects (like door and window frames and moldings), and for larger gaps, try expanding foam sealant.

2. FEATHER THE NEST

If the insulation in your attic is more than 20 years old, it's time to think about replacing it or adding another layer. Heat rises, and without effective insulation, your heating system will work extra hard and will still struggle to keep your home at a comfortable temperature.

If your budget allows, consider investing in spray foam or blown-in insulation. Start with a whole-house energy efficiency audit, which will conclude with a detailed report that you can use to make an informed decision about upgrades. Find info on energy efficiency audits in your area at [UNITIL.COM/REBATES](https://unitil.com/rebates).

3. LEVERAGE YOUR WI-FI

Wi-Fi enabled thermostats can learn your habits and adjust the temperature in your home accordingly. You also have the ability to adjust on the fly with a smartphone, in the event your flight is delayed, for example. Be sure to check out any rebates or incentives before you buy—Unitil customers in the Massachusetts and New Hampshire service areas can usually find deals and rebates on programmable and wireless thermostats at [MASSSAVE.COM](https://masssave.com) and [NHSAVES.COM](https://nhsaves.com).

4. STAY TUNED

It's a good time to schedule a tune-up and inspection of your furnace or boiler. Removing any dust or debris will ensure your heating system is operating at peak efficiency and reduce the likelihood of an emergency service call and unexpected repairs. And don't forget to stock up on furnace filters and set a calendar reminder so you remember to change them at the recommended intervals (typically every 30 to 90 days).

5. MAKE THE CHANGE

LED lights are the most energy-efficient lighting option available, using up to 90% less energy than standard incandescent light bulbs. The initial investment is higher, but LEDs last up to 30 times longer than incandescent bulbs, so you'll have the lights for years to come. If you haven't already replaced the bulbs in your overhead, table, and floor lamps with LEDs, stock up so that you'll have them on hand to replace incandescent bulbs as they burn out. For more tips, visit [UNITIL.COM/WINTER-ENERGY](https://unitil.com/winter-energy)



Safety First

CLEAR ICE AND SNOW FROM VENTS

This winter, remember to gently clear snowfall from your gas meters and your vents after a snowfall or ice storm! When ice or snow covers your meters and vents, you run several risks. On gas meters, snow and ice can damage the equipment and cause a gas leak. And a clogged vent can trap dangerous levels of carbon monoxide inside your home or business. For more information, visit [UNITIL.COM/SNOWMETERS](https://www.unitil.com/snowmeters)

GENERATOR SAFETY REMINDERS

Emergency generators can be a helpful tool when the power goes out, and proper installation and operation are critical to ensure everyone's safety. Here are some important tips:

- ✓ **Installation** Have your generator installed by a licensed electrician qualified to do so, and have the work reviewed by the local municipal wiring inspector. A double-throw transfer switch is required when connecting a generator to your permanent wiring system to protect your equipment and prevent feedback on our lines, which could cause serious injury to our workers.
- ✓ **Outdoors Only** Never use a generator indoors or in partially enclosed spaces—including homes, garages, and crawl spaces—even those areas with partial ventilation. It can generate carbon monoxide, which is colorless and odorless, so you won't know if it's there, and can seriously harm your family and your pets.
- ✓ **Connect Properly** Always connect the generator to appliances with heavy-duty extension cords.
- ✓ **Fuel Storage** Keep your generator outside and fuel your generator outside, and do not store its fuel in your house. Gasoline, propane, kerosene, diesel and other flammable liquids should be stored outside living areas in properly labeled, non-glass safety containers.

 For installation, use, maintenance, and more safety tips, visit [UNITIL.COM/GENERATOR-SAFETY](https://www.unitil.com/generator-safety)

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IMPORTANT INFORMATION FOR OUR LIFE SUPPORT CUSTOMERS

If you or a family member uses electrically operated life support systems, we encourage you to notify Unitil by submitting a completed Physician's Certification Form, which you can find at [UNITIL.COM/LIFE-SUPPORT](https://www.unitil.com/life-support).

As part of our storm or scheduled outage planning, Unitil makes special efforts to communicate with customers using life-support equipment.

VISIT THE OUTAGE CENTER!

Prepare for the unexpected, get outage and restoration updates in your area, or find out more about how we restore power.

[UNITIL.COM/OUTAGE-CENTER](https://www.unitil.com/outage-center)



GAS EMERGENCIES ARE SERIOUS. If you suspect a leak or have a gas emergency, leave immediately and from a safe place, call 911 or one of our toll-free hotlines below.

MASSACHUSETTS: 1-866-542-3547 **MAINE:** 1-866-900-4460 **NEW HAMPSHIRE:** 1-866-900-4115



Report an electric outage at [UNITIL.COM/REPORT-OUTAGE](https://www.unitil.com/report-outage) or call us toll free at 1-888-301-7700.

Visit the Outage Map online at: [UNITIL.COM/MAP](https://www.unitil.com/map)

View real-time updates as to current electric outages, customers impacted and percentage of customers affected in a given community.



Follow us on X for real-time outage updates.

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General Customer Service Inquiries

CALL US: 1-888-301-7700 (SCAN CODE TO CALL NOW)

You can also contact us online. Fill out our online form and we'll respond to your request as soon as possible. Visit us at: [UNITIL.COM/CONTACT](https://www.unitil.com/contact)

